



What to Expect in Our Health Agreement

This document outlines the key details and expectations from the Health Agreement you'll be signing at puppy go-home. It provides a clear summary of your rights, responsibilities, and our commitments as a breeder, ensuring transparency and confidence in your decision. Please review these details carefully.

Health Guarantee Coverage: Lifetime Genetic Health

The agreement protects your investment by ensuring your puppy's health. Coverage outlines specific genetic conditions including Hip Dysplasia (Grade 3 or higher), Retinal Dysplasia, Subaortic Stenosis, Elbow Dysplasia (Grade 3 or higher), Bloat (Gastric Dilatation-Volvulus), and Sebaceous Adenitis.

Requirements for Activating the Health Guarantee

To activate and maintain the health guarantee, the following steps are required:

- **Initial Veterinary Exam**
 - You must take the puppy to a licensed veterinarian for a general health examination within **3 business days of take-home**.
 - Proof of the examination, recorded by the veterinarian, must be provided for any health-related claims.
 - Failure to complete this exam voids the health guarantee.
- **Trupanion Insurance Activation**
 - Activate the 30-day free Trupanion health insurance policy before the take-home day.
 - Instructions for activation will be sent via email.
 - Failure to activate the insurance also voids the health guarantee.
 - Coverage beyond the 30-day free trial is recommended, but not required.
- **Compliance with Spay/Neuter Requirements**
 - Even if you do not activate the health guarantee, all puppies must comply with spay/neuter terms (see Section 3).

Microchip Registration

Puppies come with a microchip implanted by the Breeder. You are responsible for registering the microchip before the take-home day using instructions provided.

Refunds and Rehoming

- **Lifetime Rehoming Guarantee:** If you cannot care for the dog at any point, you must return it to the Breeder. The dog cannot be sold, surrendered, or rehomed without Breeder involvement.
- **7-Day Refund Guarantee:** If returned within 7 days (for reasons other than accident or injury), you will receive a refund of the purchase price minus \$500 for veterinary re-examination.
- **Refunds After 7 Days:** Refunds after the 7-day window are not guaranteed but may be issued based on rehoming fees minus \$500.





Spay/Neuter Requirements

The spay/neuter requirements are mandatory for all companion pets and are separate from the health guarantee activation. These requirements must be met to maintain compliance with the agreement:

- **Males:**
 - Neutering must occur between **12 and 14 months of age**.
 - Proof of procedure is required by the time the dog reaches 15 months.
- **Females:**
 - Spaying must occur after the **first heat cycle**, no earlier than **12 months of age**.
 - If the first heat cycle has not occurred by 12 months, notify the Breeder in writing.
 - Spaying must be completed within **1 month of the first heat** or by **2.5 years**, whichever comes first. Proof of procedure is required by **2 years and 7 months**.
- **Proof of Procedure:**
 - Submit a Certificate of Spay/Neuter or signed veterinary documentation, including the procedure date.
 - Non-compliance may result in financial penalties and void all guarantees.
- **Breeding Prohibition:**
 - Puppies are sold as companion pets without breeding rights. Any accidental or intentional breeding voids all guarantees and may result in legal penalties of **\$25,000-\$75,000**.

Remedies for Genetic Health Issues

If a covered genetic defect is diagnosed, you may choose one of the following remedies:

- **Replacement Puppy:** From the next available litter of equal or lesser value (waiting period: 6-18 months). Additional shipping costs apply.
- **Refund:** Return the dog and receive a 100% refund of the purchase price.
- **Treatment Reimbursement:** Coverage of treatment costs up to the original purchase price at a Breeder-approved veterinary clinic.

Exclusions from Coverage

Certain circumstances void or exclude the health guarantee:

- **Failure to Complete Activation Requirements:** Missing the initial veterinary exam or failing to activate Trupanion insurance.
- **Environmental Factors:** Illnesses caused by trauma, improper diet, chemical exposure, or preventable conditions.
- **Vaccination or Medication Side Effects:** Administering certain vaccines (e.g., Lyme, Leptospirosis) or flea treatments may void the guarantee.
- **Undetermined Diagnosis:** If a necropsy or health issue cannot conclusively identify a genetic cause, the guarantee is void.





Dispute Resolution and Legal Terms

- Disputes will first go through direct negotiation.
- If unresolved, mandatory mediation with a neutral third party is required.
- Legal action may follow if mediation does not resolve the issue.
- The agreement is governed by Washington State law.

A Shared Understanding

This agreement outlines the requirements for activating and maintaining the health guarantee while ensuring the safety and well-being of your puppy.

If you have any questions or concerns about these terms, we are happy to discuss them in detail to ensure clarity before signing.

